UNFPA together with the Red Cross of Serbia, distributed hygiene items and informa-
tion materials for physical and mental health to the most vulnerable older people
across the country. 4,340 of older people living alone or with low income are being
reached in 31 municipalities. Info lines providing psychosocial support, medical, legal advice and other types of assistance started functioning in April and managed over 330 calls. Through these calls older people not only receive support they very much need, but it also helped map and address system gaps to improve institutional response.

Commissioner for the Protection of Equality initiated an appeal to the MoI to loosen
penalties for older people and to pay special attention to people suffering from dementia.

Informal caregivers were provided with papers allowing them to move during curfew
Army pensioners were provided with extended prescriptions for medication, extending
their duration to six months, making them equal to civilian pensioners.

Info lines are still receiving calls and they are open three times a week.

COVID-19 pandemics raised special concerns among pregnant and lactating
women. UNFPA issued a statement and Q&A based on WHO materials, that
addressed some of their most urgent concerns. Materials were shared with
parenting platforms, media, and distributed via social media.

Additionally, UNFPA and UNICEF produced posters and leaflets and distribut-
ed them to Roma settlements and refugee/asylum centers across the
country, reaching women who are not able to access such information in
Serbian.

UNFPA provided distant support to teams of women with disabilities in 5 cities: Uzice, Temerin, Raska, Vranje, Kragujevac. Women shared how they felt during isolation, how it affected their daily lives, and they also received existing materials and started remote preparations for the
advocacy mentorship programme.

UNFPA response to the COVID-19 Pandemics in Serbia

1. Reaching Out to the Most Vulnerable Older People

2. Promoting Gender Equality during Pandemics

3. Engaging Youth Against COVID-19

4. Informing Pregnant and Lactating Women

5. Supporting Women with Disabilities